



April 24, 2020

**IN THIS TOGETHER SERIES:
Virtual Leadership – Bonus Ideas**

Bonus Ideas

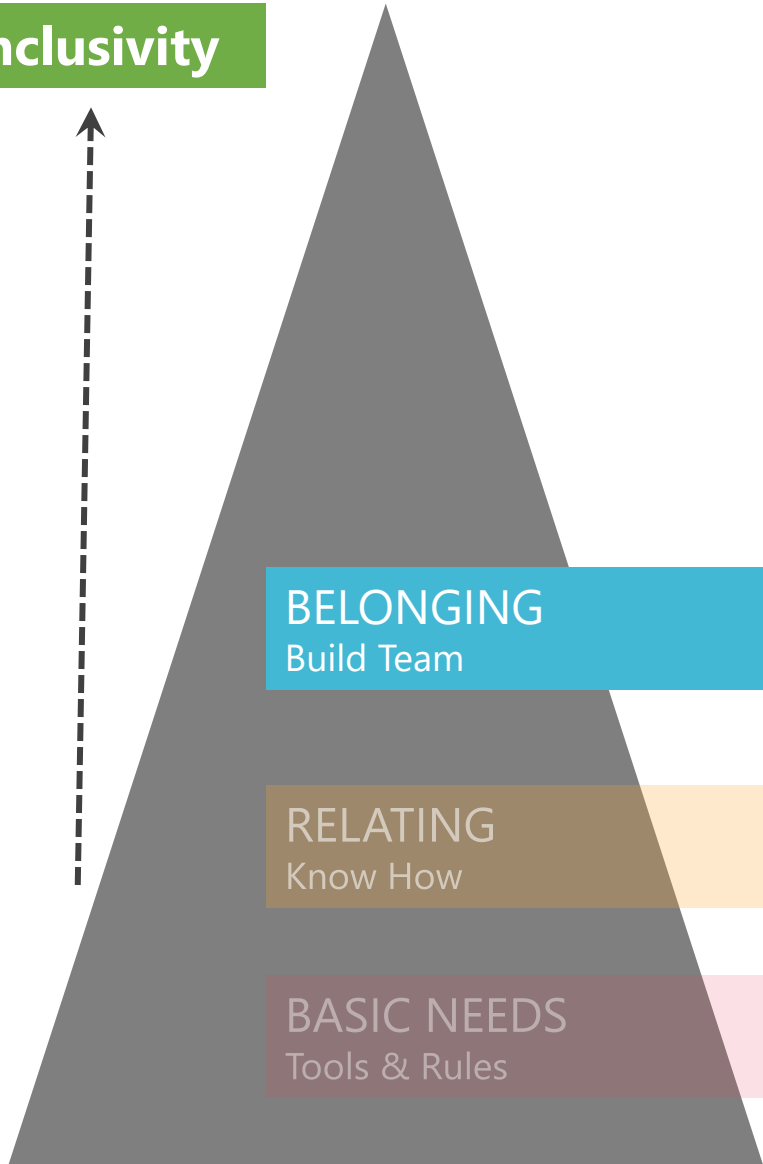


#inthistogether

- In addition to the webinar recording at [https://www.youtube.com/watch?v= M_jTI_8H8k](https://www.youtube.com/watch?v=M_jTI_8H8k), here are the extra slides Afshan Kinder & Mike Aoki mentioned during their webinar
- These slides would come after the 57:15 mark of the webinar
- If you have any questions regarding these slides – or any other part of our webinar – feel free to reach out to Afshan or Mike using the contact information on the last slide of this deck

Belonging → Driving Team Engagement

Inclusivity



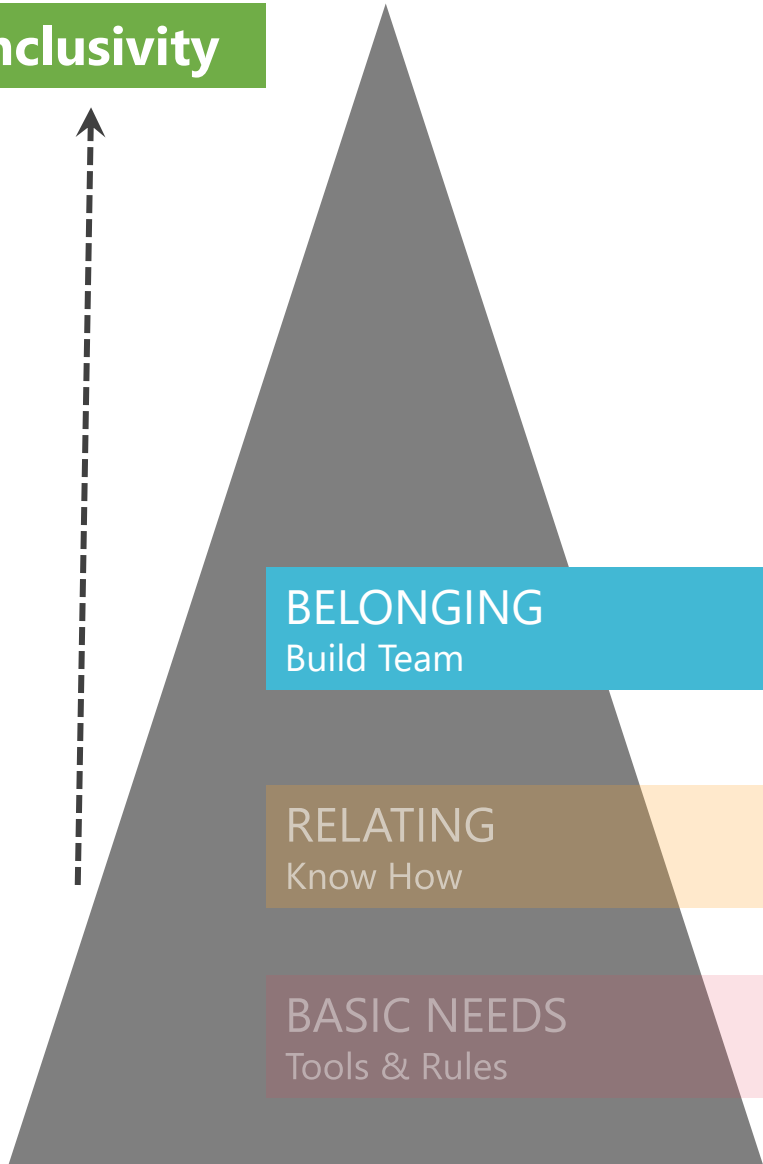
Facilitation of Team Meetings



- Have a clear agenda and a HARD stop
- Lead from the back (empower your team)
- Arrive early to be the first to welcome
- Ice breaker + start with recognizing positives
- Use name when asking a question (Mary, what..)
- Actively promote peers to recognize peers

Belonging → Driving Team Engagement

Inclusivity

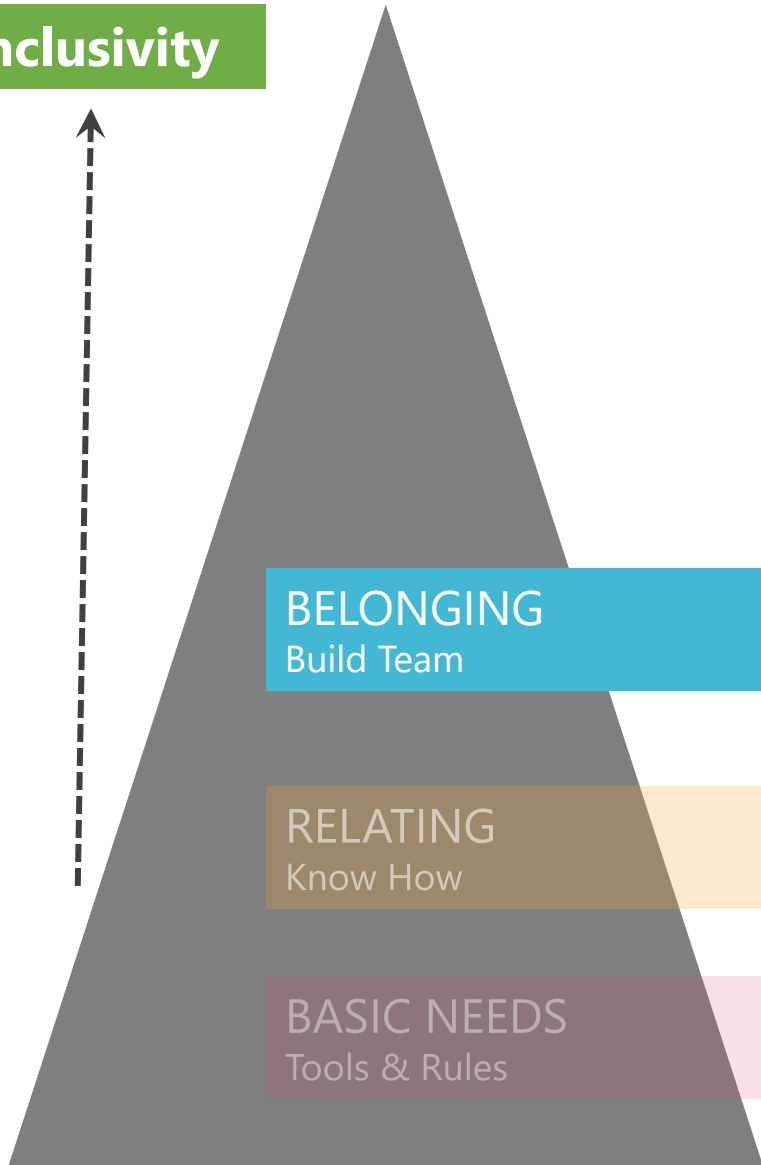


Facilitation of Team Meetings

- Interactivity every 5 minutes
- Use breakout rooms
- Turn on closed captioning,
- Send documents and collect input in advance
- Create FAQ (speaking points) for Leaders

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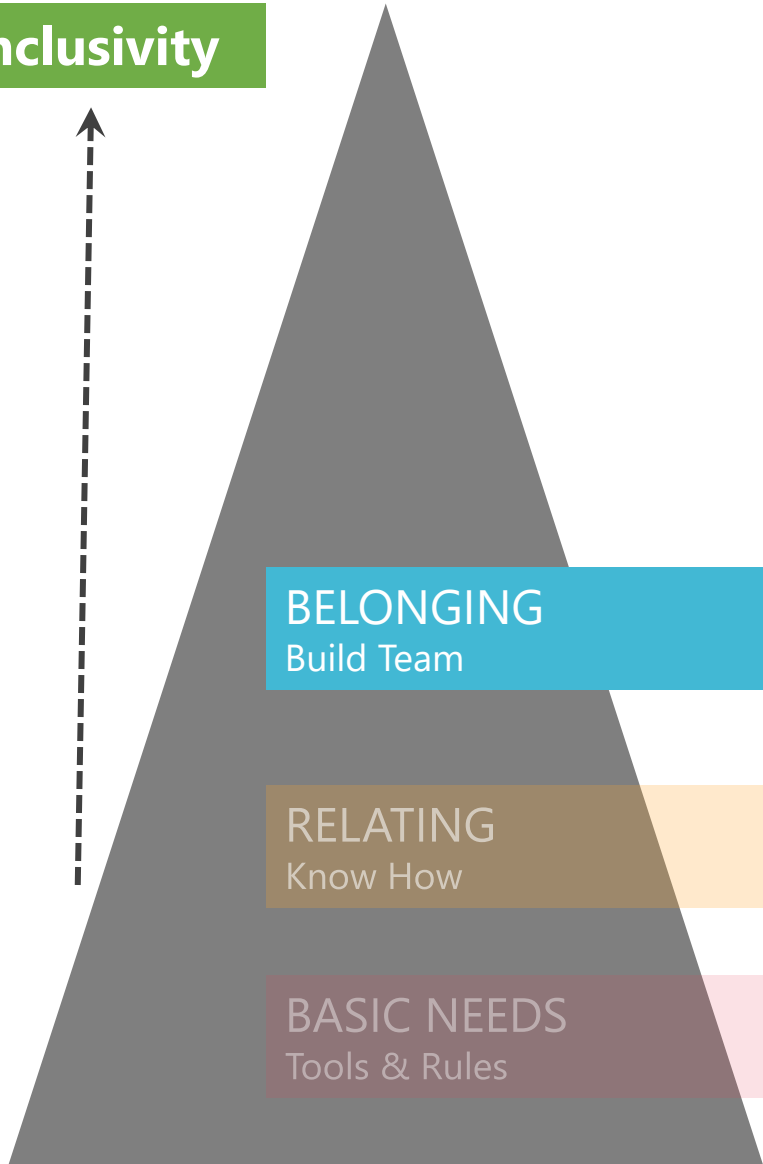


Team building

- Use technology to create virtual break rooms, “Happy Hour” events, etc. by leaving an ongoing videoconferencing session open
- Virtual prizes – Amazon gift ecards emailed to staff
- “Virtual pizza party” i.e. real pizza delivered to each attendee’s home

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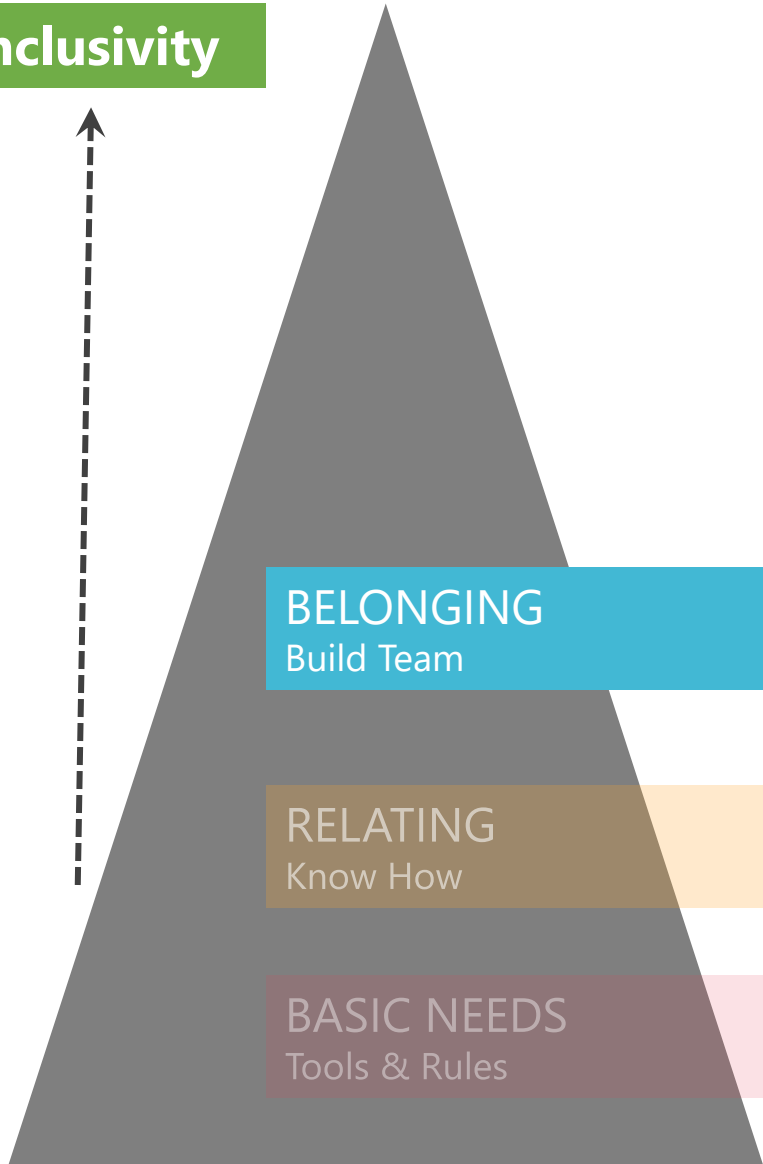


Virtual Blended Training

- Virtual training method and strategy should match complexity of content
- Test often for knowledge retention and understanding
- Alternate eLearning & live facilitator led virtual training
- Multi-media for different learning styles: eLearning, chat, phone, recorded calls/video, live videoconferencing & independent practice

Belonging → Driving Team Engagement

Inclusivity



Virtual Blended Training cont'd

- Teach back retention of knowledge through screen sharing
- Use the same facilitation techniques as in the earlier slides
- Use Kahoot.com app for simple quizzes and contests

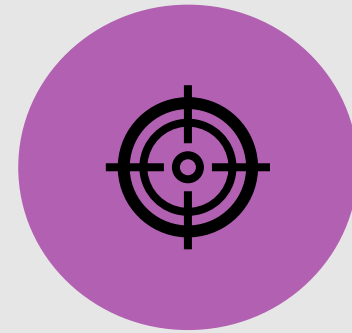
How do I know I'm on the right path?



Ask for feedback
more often



Create an
engagement plan



Are seeing
improvement?

Contact Information



Afshan Kinder, SwitchGear

Email: afshan@switchgear.ca

Website: switchgear.ca

LinkedIn:

<https://www.linkedin.com/in/afshan-kinder-891248/>



Mike Aoki, Reflective Keynotes

Email: mike.aoki@reflectivekeynotes.com

Website: reflectivekeynotes.com

LinkedIn: <https://www.linkedin.com/in/mikeaoki/>